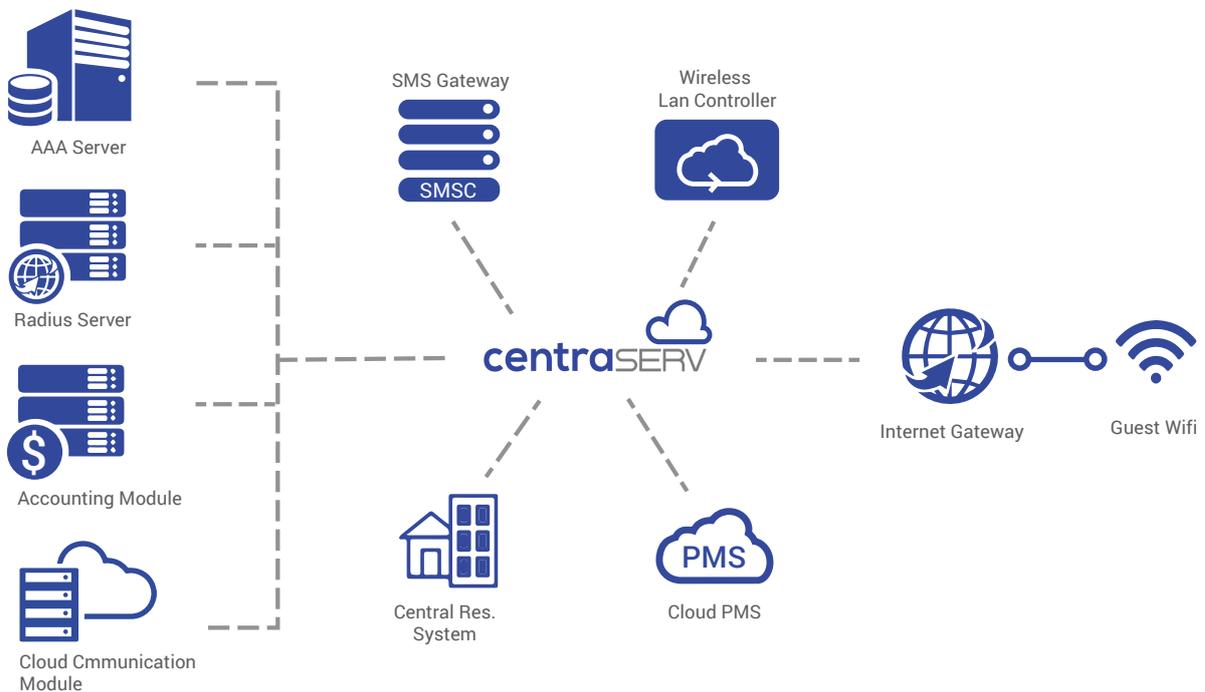# centraSERV HS

Home Like WiFi experience with connected services through a **single platform**

Efficient and well managed guest access to broadband Internet has become the key service that all hotel brands should offer to their customers today, to be competitive. Whether you manage a 7-Start luxury hotel chain or a boutique hotel, your Guests will demand for FREE WiFi, similar to or better than what they have at home, connected anytime and anywhere within the property.

Our platform provides hotels and chains with flexible central authentication options to serve their loyal guests with connectivity to Internet and other services through a single platform. With centraSERV, you will be able to deliver the most efficient connected experience to your guests, which they will not forget.

AAA Server

Radius Server

Accounting Module

Cloud Cmmunication Module

SMS Gateway
SMSC

Wireless Lan Controller

centraSERV

Internet Gateway

Guest Wifi

Central Res. System

Cloud PMS
PMS

As shown above, our platform is Cloud based with all essential in-built components. We also have the capability to integrate with all other essential systems that are Cloud hosted or on premise that are necessary to provide the most efficient and connected service delivery environment for you.

We provide totally connected service experience to your guests and create value to our Customers

Designed with necessary connections to all related services, from reservation to access and smart control at the venue with Single APP for all services – for total guest satisfaction

Cloud hosted Authentication, Authorization and Accounting(AAA) platform with Cloud PMS as well as on premise PMS for the hospitality industry.

Hospitality room control systems that is retrofit and could be customized to suit each individual hotel.

We provide a flexible platform for hotel staff to carry out their functions such as Room Service, Mini Bar, Engineering, Message Delivery and Concierge etc., to create unforgettable guest experience and enhance loyalty.

Key functions of centraSERV

Designed as a Cloud hosted platform, we have integrated with all key Cloud based solutions that are essential for us to deliver seamless connectivity to your Guests within your hotel. The following are several key functions of centraSERV, which will enhance your guest satisfaction.

Reserve

Our platform allows the users to make room reservations conveniently and efficiently using our desktop portal or mobile APP. We are already integrated with reputed hotel reservation systems and booking engines such as Booking.com, Agoda etc., to provide your guests with the flexibility that they need, when making room reservations. We are determined to make the preferred platform of any potential traveler who needs access to free WiFi. All hotels guests who make reservations using our platform will be guaranteed that they will be allowed free WiFi access at the hotel they select.

Access

We have integrated our platform with the relevant systems of the hotels, with the ultimate objective of allow guests with convenient and hassle free access at the hotel. Where integrated, our platform will allow guests to check-in as soon as they arrive at the hotel with minimum delay. Depending on the extent of integration at the hotel, we are able to provide guests with advanced facilities that allow Express Check-In and Key-less Room Entry. Apart from that, the guests will have access to view their messages, room bills, service menus etc., All these will be in addition to free or premium access to WiFi at the venue.

Control

While at the venue, the guests will be able to control available facilities of the hotel, similar to being at home, through our platform. They will be able to control their room lights, curtains etc., with their mobile devices, without having to use several remote control devices. We are working closely with the owners or the managers of hotels, to add more facilities that the guests will be able to control. By doing so, our goal will be to provide an unforgettable connected experience to your guests, who are your Customers.

Manage

It is important for you to manage your guest data for analysis and to provide your loyal guests with additional benefits, offers etc. Your guests data is critical for you and safeguarding such data without misuse and abuse will enhance your guest loyalty. Therefore, we have designed several key features that would help you to preserve your guest data and manage them with your favorite tools, rather than depending on other third-party operations to do so. We encourage all our Customers to set up their own servers for this purpose, either on premise or Cloud hosted.